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Matthew Duffin

SKILLS

- C#
- Java
- Python
- Kotlin
- C++
- C
- Mobile Application Development
- Github
- Problem Solving skills
- Prioritization of tasks and meeting deadlines
- Effective communication skills between technical and business stakeholders
- Experience building and fixing computers

EDUCATION

University of Utah — *Bachelors*

Fall 2020 - December 2025 (Estimated date of graduation)

- Computer Science Major
- Current GPA 3.45 weighted
- Dean's List Member

EXPERIENCE

Swire Coca-Cola — *Enterprise Architect Intern*

May 2024 - July 2024

- Use tools like LeanIX to perform application rationalization
- Explore/document data flows between technical applications and present this information to business stakeholders
- Document and diagram applications and systems in the Coca Cola ecosystem
- Interacting closely with data scientists and software engineers to learn how they architect projects
- Present to executives, managers, and application owners

Global Payments TSYS — *Technical Support Representative*

May 2022 - Current

- Assist in troubleshooting with customers when their credit card readers break down.
- Empathetically speak to customers and deescalate frustrated clients.
- Using various softwares to edit and adjust files used on credit card readers
- Solve problems quickly to make sure our clients' businesses can stay up and running.

Amazon — *Amazon Problem Solver*

July 2020 - May 2022

- Used Amazon softwares to locate missing items and relocate them to the correct location.
- Loaded trucks and large boxes to be shipped out to customers.

OTHER

LDS Missionary — *Barranquilla, Colombia*